



What is Universal Credit?



Universal Credit is a benefit that gives you extra money that you might need to look after yourself.



You can get Universal Credit if you:

18- 66

Are aged 18-66

+

and








Live in the UK




+




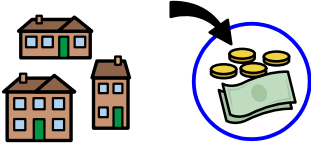
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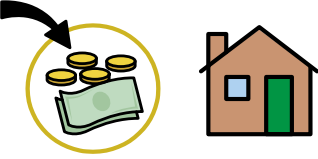







Do not work OR work but have low earnings




	Housing Element
	<p>If you get Universal Credit, you can get extra help with housing costs</p>
	<p>This extra money is called the "Housing Element"</p>
	<p>Housing Element replaces Housing Benefit</p>
	<p>This can help pay for your rent</p>





	You can apply for Housing Element if:
	<p>You privately rent</p>
	<p>Or you live in supported housing without care</p>

	<p>You cannot apply for Housing Element if:</p>
	<p>You are in temporary housing</p>
	<p>Or you live in supported housing with care</p>
	<p>Instead, you would apply for Housing Benefit</p>

	<p>If you are struggling with housing costs, you may also be entitled to:</p>
	<p>Council Tax Reduction</p>
	<p>Discretionary Housing Payment</p>

	<p>The amount of money you get depends on:</p>
	<p>If you work (and your income)</p>
	<p>If you have a partner, Your partner's income</p>
	<p>If you study full time (and are under 21)</p>
	<p>If you have children</p>

	<p>How to apply?</p>
	<p>To apply online, search "universal credit" on www.gov.uk</p>
	<p>You will need the following information:</p>
	<p>Your email address</p>

	Your bank details
	Your housing information (eg rent)
	Your income
	Your passport or ID

	If you can't use a computer:
	You can call the Universal Credit Helpline:
	Telephone: 0800 328 5644
	Textphone: 0800 328 1344
	If you cannot hear or speak on the phone, you can use Relay UK: 18001 then 0800 328 5644



If you need help applying, you can
contact:



Universal Credit Helpline:

Telephone: 0800 328 5644

Relay UK: 18001 0800 328 5644



Citizens Advice:

Telephone: 0800 144 8848

Relay UK: 18001 0800 144 8848



After you've applied:



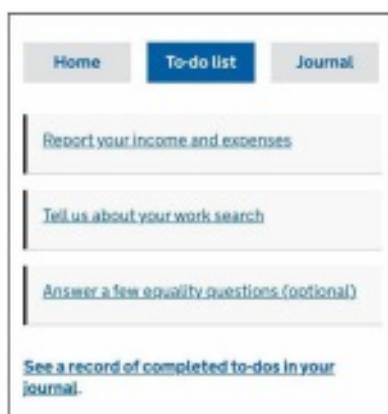
You can see your account online at
www.gov.uk



You will get messages from DWP on your
"Journal"



You can ask questions on your Journal
and someone from DWP will reply





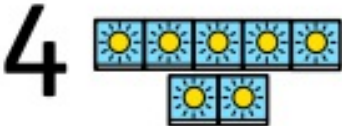

You will also have a "to do list"



On the "to do list" will be a list of extra
things you may need to do



If you are unsure, ask a message on the
"Journal"

	<p>DWP will look at your application and work out how much money to give you</p>
	<p>Then, DWP will send you a letter telling you how much Universal Credit you will get</p>
	<p>You will be paid every 4 weeks</p>
	<p>You now have Universal Credit</p>